



# CSR Elements of Risk Management

Insurance professionals need training in the risk management process for two reasons. First, insurance is an integral part of their client's overall risk management program. Second, services provided by carriers, agencies and brokerages are often significant items in the organization's cost of risk. In this eight-hour course we will cover each of the five powerful steps in this process, which protects not only the organization's assets, but also its mission and its brand.

**Topics include:** The Risk Management Process & Risk Terms, Risk Identification, Risk Analysis, Risk Control, Risk Finance, and Risk Administration.

Class times: 7:45 a.m. – 4:00 p.m. Optional exam: 4:00 p.m. – 5:00 p.m. Lunch will be provided.

**DATE:** August 26, 2021

**INSTRUCTOR:** Lynne Lovell, CIC, CRM, CPCU, CLU, ChFC, ARM, RHU, AFSB, AINS, CRIS, MLIS, ASLI

**LOCATION:** ITEC Classroom  
333 East Flower Street (3<sup>rd</sup> Street & Flower – between Thomas & Osborn Roads)  
Phoenix, Arizona 85012  
Phone: (602) 956-1851

**Please Note:** All participants must present photo identification to the on-site registrar at the course.

**Approved for 7 hours of Arizona Continuing Education Credit**

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**CANCELLATION POLICY:** Full refund if written notification is received seven (7) business days prior to the seminar. Cancellations received after that date will incur a \$25 non-transferable fee. No shows forfeit full registration fees. ITEC is not responsible for airfare, lodging, or other related expenses including airline penalties incurred. No transferring of funds to a future seminar will be allowed. ITEC reserves the right to cancel or reschedule this event