



Insurance Training and Education Center, Inc.'s ~ 2021 Education Schedule
~ a subsidiary of the Independent Insurance Agents and Brokers of Arizona ~

CLSR Agency Operations Seminar

This course helps make you an indispensable team player in any insurance agency. As you work with colleagues and customers, you will do so with enhanced self-assurance and a greater understanding of the dynamics within insurance organizations. Also, understanding how agencies operate is essential training for both insurance agency and company personnel. Class times: 7:45 a.m. – 4:00 p.m. Optional exam: 4:00 p.m. – 5:00 p.m. Lunch will be provided.

DATE: September 9, 2021

INSTRUCTOR: David Mitchell, CIC, MBA, MA.HR, SPHR-SCP

LOCATION: ITEC Classroom
333 East Flower Street (3rd Street & Flower – between Thomas & Osborn Roads)
Phoenix, Arizona 85012
Phone: (602) 956-1851

Please Note: All participants must present photo identification to the on-site registrar at the course.

Approved for 7 hours of Arizona Continuing Education Credit

PLEASE PRINT!

☐ Mr. ☐ Ms. ☐ Mrs.

Resident State: _____ Insurance Lic. #: _____

Preferred Name for Badge: _____

First Name: _____ M.I. _____ Last Name: _____

Are you taking this seminar for C.E. credit?

☐ YES ☐ NO

Designations: _____

Date of Birth: _____

Agency/Company: _____

Business Address: _____ City: _____ State: _____ Zip: _____

Phone: (_____) _____ Fax: (_____) _____

E-Mail Address: _____

Method of Payment:

☐ Check: made payable to ITEC

Receipt? ☐ YES ☐ NO

☐ Credit Card:

Amount: \$185.00

☐ VISA ☐ MASTERCARD ☐ AMERICAN EXPRESS

Credit Card Security Code: _____

Card Number: _____ - _____ - _____ - _____

Expiration Date: _____ / _____

Cardholder's Name: _____ Cardholder's Signature: _____

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↑ Same address as above? Please circle YES or NO↑

CANCELLATION POLICY: Full refund if written notification is received seven (7) business days prior to the seminar.

Cancellations received after that date will incur a \$25 non-transferable fee. No shows forfeit full registration fees. ITEC reserves the right to cancel or reschedule this event. ITEC is not responsible for airfare, lodging, or other related expenses including airline penalties incurred. No transferring of funds to a future seminar will be allowed. The IIBAZ will refund cancelled registrations, minus any applicable cancellation fees