



CISR Agency Operations Seminar

This course helps make you an indispensable team player in any insurance agency. As you work with colleagues and customers, you will do so with enhanced self-assurance and a greater understanding of the dynamics within insurance organizations. Also, understanding how agencies operate is essential training for both insurance agency and company personnel. Class times: 7:45 a.m. – 4:00 p.m. Optional exam: 4:00 p.m. – 5:00 p.m. Lunch will be provided.

DATE: September 22, 2021 **INSTRUCTOR:** David Mitchell, CIC, MBA, MA.HR, SPHR-SCP

LOCATION: ITEC Classroom
333 East Flower Street (3rd Street & Flower – between Thomas & Osborn Roads)
Phoenix, Arizona 85012
Phone: (602) 956-1851

Please Note: All participants must present photo identification to the on-site registrar at the course.

Approved for 7 hours of Arizona Continuing Education Credit

PLEASE PRINT!

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Resident State: _____ Insurance Lic. #: _____

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First Name: _____ M.I. _____ Last Name: _____

Are you taking this seminar for C.E. credit?

YES NO

Designations: _____

Date of Birth: _____

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Business Address: _____ City: _____ State: _____ Zip: _____

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Method of Payment:

Check: made payable to ITEC

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CANCELLATION POLICY: Full refund if written notification is received seven (7) business days prior to the seminar.

Cancellations received after that date will incur a \$25 non-transferable fee. No shows forfeit full registration fees. ITEC reserves the right to cancel or reschedule this event. ITEC is not responsible for airfare, lodging, or other related expenses including airline penalties incurred. No transferring of funds to a future seminar will be allowed. The IIBAZ will refund cancelled registrations, minus any applicable cancellation fees