



E&O: Roadmap to Claim Prevention Seminar

FREE Member Benefit Seminar for all IIABAZ members and staff.

Insurance Agents Professional Liability exposures are significant in Arizona. This seminar will discuss and dissect areas of where Errors and Omission (E&O) claims are coming from. Throughout the seminar, we will discuss what the court system, through recent court cases, of duties, responsibilities and obligations of insurance agents and brokers in Arizona. We will also discuss loss prevention techniques including documentation, risk assessment and procedures within the agency.

Closer examination will be made in areas of social media and the new exposures that we are seeing in this area, data breach and keeping customer information protected as well as four key policies that are the basis for many of the E&O claims.

NOTE: To all our member agents that hold a Westport or Fireman's Fund Policy through us – this seminar could qualify you for a discount on your premium. It also can qualify you for **six** free Continuing Education Credits. For attendance requirements, please contact the E&O Department at (602) 956-1851.

TIME: 8:30 am – 3:30 pm

INSTRUCTOR: Joni Fairbrother CIC, RPLU

COST: **FREE** to all IIABAZ members (see below)
\$100.00 for all Non-IIABAZ Members

*Approved for 6 hours of Arizona
Continuing Education Credit.*

DATE AND LOCATION: August 16, 2019

Abracadabra Restorations – 4814 North Shamrock Place
Tucson, AZ 85705 – (520) 323-3261

Mr. Ms. Mrs.
National Producer Registry (NPN) #: _____
Preferred Name for Badge: _____

First Name: _____ M.I. _____ Last Name: _____

Are you taking this seminar for C.E. credit?
 YES NO
Designations: _____
Date of Birth: _____

Agency/Company: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Phone: (_____) _____ Fax: (_____) _____

E-Mail Address: _____

FREE MEMBER BENEFIT SEMINAR REGISTRATION POLICY: TO DISCOURAGE NO-SHOWS, MANDATORY POLICY FOR ALL ETHICS SEMINAR REGISTRANTS: ALL REGISTRANTS MUST PROVIDE THEIR CREDIT CARD INFORMATION. If you are a member and you register and attend, your credit card will NOT be charged at all. If you are a late cancel or are a no-show to class, there will be a charge. Please read the full cancellation policy below for further explanation. **Please initial here _____ stating you understand the registration and cancellation policy.** We cannot add you to the roster if you send us an incomplete registration form.

PLEASE EMAIL THIS COMPLETED FORM TO HUNTER RACKHAM at hunter@iiabaz.com or fax to (602) 468-1392.

Method of Payment:
 IABAZ Member – FREE Check: made payable to ITEC Receipt? YES NO
 Non-IABAZ Member – \$100.00 Credit Card: VISA MASTERCARD AMEX Credit Card Security Code: _____
Card Number: _____ - _____ - _____ - _____ Expiration Date: _____ / _____
Cardholder's Name: _____ Cardholder's Signature: _____

↑ Please Print! ↑
Credit card billing address (with zip code): _____
↑ Same address as above? If so, type YES, if NO please provide billing address ↑

CANCELLATION POLICY: For members: If you enroll and attend, or if you register, then cancel before the seven (7) business days prior to the seminar, your card will not be charged. If you cancel and do not send someone in your place within the seven (7) business days prior to the seminar, IIABAZ will charge your credit card \$100. If you are a no-show, IIABAZ will charge your credit card \$100. **For non-members:** Full refund if written notification is received seven (7) business days prior to the seminar. Cancellations received after that date will incur a \$100 non-transferable fee. No shows forfeit full registration fees. ITEC reserves the right to cancel or reschedule this event.